

# KING'S LYNN ST MARGARET'S WITH ST NICHOLAS WARD FORUM

A local amenity society working with the Borough Council of King's Lynn & West Norfolk  
for a better, brighter, safer King's Lynn

Please reply to: Sally Turff, forum clerk, 15 Queen Street, King's Lynn PE30 1HT  
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Dr J.M. Galloway,  
St James Medical Practice,  
County Court Road,  
King's Lynn, PE30 5SY

22 February 2017

Dear Dr Galloway,  
Re: Surgery move, North Lynn.

You may recall that we were in correspondence last year over the proposed move of the practice to Kilhams Way. Representing members of our ward forum, many of whom are your patients, we wrote to express their great concern – alarm even – at the deleterious effect the proposed move was going to have. To the great relief of all, the proposal was later abandoned and all concerned hoped that the practice would not be relocated. We now learn however that, far from this, plans are ahead to make the move, this time to a site on the opposite (east) side of John Kennedy Road.

Our members consider that this location will be, if anything, an even worse one than Kilhams Way as, from our understanding of the location of the site, it will be even more difficult to access for those who do not have their own transport. Obviously we wish for the plan to be abandoned and, if it is imperative that it should go ahead, a satellite surgery should be retained in the town centre for the infirm, impoverished and other vulnerable users groups who are without transport. However as our pleas and arguments fell upon deaf ears on the previous occasion, we have had to conclude that there is little chance of this and see little point in continuing the arguments – however valid.

Transport is a very different matter as so many patients – young families and the elderly and infirm particularly – will be completely reliant upon it. Your practice has stated that 1,718 of your patients are over 75.

Last year you stated on several occasions that there would be a bus service for those without their own vehicle. On several occasions we asked how this was to be organised and, yet more important, how the practice could guarantee it, both at the outset and in perpetuity, bearing in mind that the transport providers are private companies who decide where and when their buses will operate. An example is the Queen Elizabeth Hospital where buses no longer enter the site at busy periods of the day and patients have to walk to and from the stop on the busy main road, a considerable distance for the infirm. Requests to the companies have not prevailed.

So could you please explain how public transport to your new location will operate, which part of the town it will serve, the frequency of the service and the likely cost of fares.

/more follows

CONTD/ SJMP surgery move, North Lynn/2

Car parking. On numerous occasions you have stressed that one of the great advantages of the move will be the fact that there will be room for a large quantity of car parking. How many car parking spaces do you envisage being provided and where do you propose patients will be able to park should all the spaces be occupied.

A copy of this letter is being sent to Mrs Kathy Foley, practice manager and I am also writing to Andrea Patman, head of commissioning for NHS England (East).

I look forward to your response, which I shall forward to our members.

Yours faithfully,

Julian Litten,  
Chairman,  
St Margaret's with St Nicholas Ward Forum.

CC: Mrs Kathy Foley, practice manager.  
Andrea Patman, head of commissioning for NHS England (East).  
Cllr Lesley Bambridge, Claire Kittow, Charles Joyce, Gary McGuinness.  
County Cllrs David Collis, Alexandra Kemp.  
Ian Gutteridge, PPG.

