



**Norfolk** County Council

Community and Environmental Services  
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**via e-mail**

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Dear Dr Litten,

## **South Quay & Kings Staithe Square – On Street Pay & Display Proposals.**

Thank you for your letter of 18th November regarding the above.

I am sorry that you feel this scheme has been dealt with incorrectly. It is fair to say that there are lessons to be learnt around engaging with communities, which will be taken forward as this type of parking scheme is developed further across the county.

The original resident's surveys in March 2014 gave a clear idea as to what area would support further development work, so officers concentrated on South Quay with proposals and consultations.

The proposals in the area were advertised, as part of the formal Traffic Regulation Order process with notices placed along South Quay in the parking bays during January & February this year. There were also notices placed in the local press, and I am sorry you and neighbours who used South Quay at that time were not aware of the proposal.

I understand that you have been in correspondence with Mr Reilly (who has been contacting you on my behalf) with some constructive dialogue about further consultations and resident permit parking in the next year. I appreciate that this will not solve the immediate problem of parking from February but we are in discussion with Kings Lynn Borough Council to try and find mutually acceptable parking in the short term. However, I must stress that as highway authority, we are unable to control off street parking provision.

I do hope that your community will continue to engage and work with the County Council to help us understand more fully the needs of residents and businesses in developing parking schemes going forward.

Yours Sincerely,



Tom McCabe  
Executive Director of Community and Environmental Services